

# FLY YOUR BIKE

WITH AIR CANADA CARGO



## OVERVIEW





# FLY YOUR BIKE

**Seeing the world on your motorcycle has never been easier!**

By combining motorcycle and air travel, our Fly Your Bike program expands your horizons. Have your motorcycle transported to a destination, pick it up, and begin your adventure on wheels. Our flexible program means you can return the bike from any city included in the program, and travel on any flight, leaving you free to design the itinerary you want.

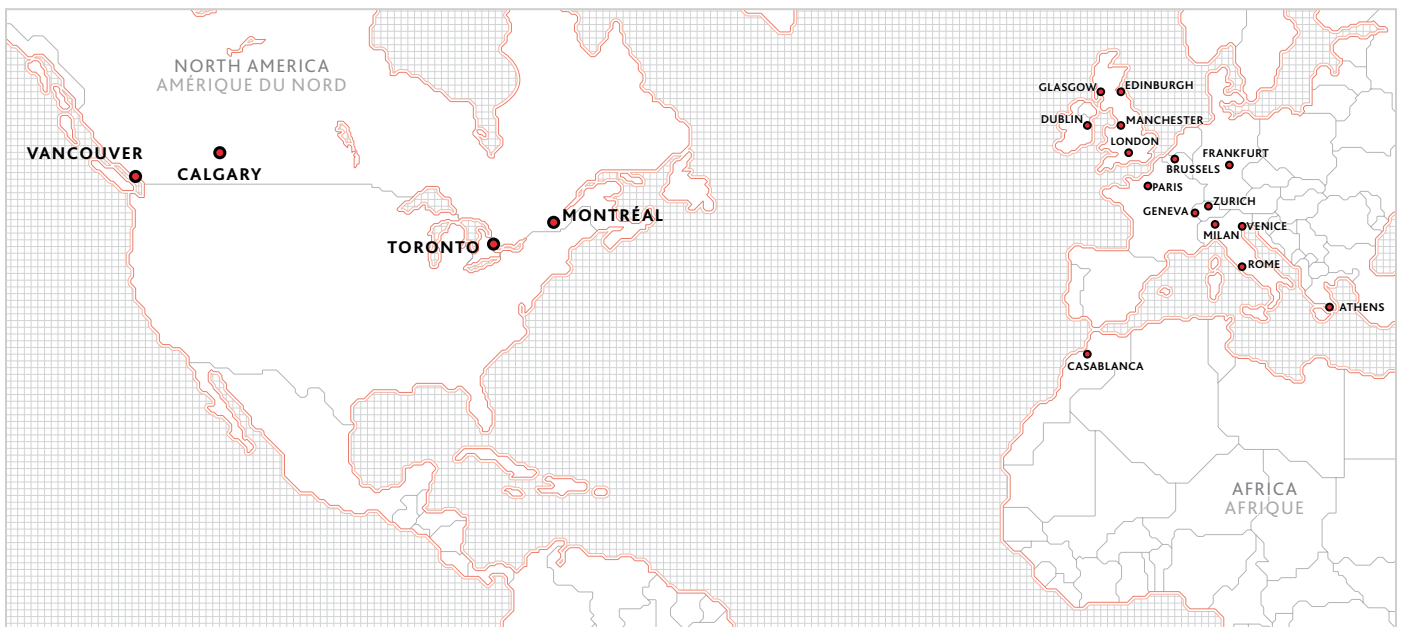
## THE JOURNEY

Motorcycles travel in the cargo hold of passenger aircraft. Prior to departure, bikes are brought to the Air Canada Cargo location near the airport. At the facility, bikes are inspected to ensure they meet all the necessary requirements, and are carefully strapped to an air cargo pallet by our experts. When it's time, they are brought to the aircraft on the pallet, then loaded and secured in the cargo hold. At destination, the bike will be offloaded, brought to the local Air Canada Cargo facility, and removed from the pallet.

## FLY YOUR BIKE DESTINATIONS

The Fly Your Bike program includes cities across Canada and Europe. Motorcycles can be transported either from a city in Canada to another or to a city in Europe, or from a city in Europe to one in Canada. Some of the cities in the program are served by seasonal flights. Motorcycle transport to and from these cities is available only when the flight operates.

- Athens
- Brussels
- Calgary
- Casablanca
- Dublin
- Edinburgh
- Frankfurt
- Geneva
- Glasgow
- London (LHR)
- Manchester
- Milan
- Montréal
- Paris
- Rome
- Toronto
- Vancouver
- Venice
- Zürich





# FLY YOUR BIKE

## PLANNING YOUR TRIP

There is much to organize when making travel arrangements, and including a motorcycle in your plans requires additional steps and planning.

If you are travelling with Air Canada, it may be possible for your bike to fly on the same flight as you. This will depend on the availability of space in the cargo hold for that flight. In some cases, booking the bike on the same day as your flight may not be possible.

It may be a good idea to consider booking transportation for your motorcycle one day before your passenger flight, whether it is with Air Canada or on another airline. It is important to note that in some cases, storage charges may apply if the bike is not retrieved within 24 hours of arrival.

**Dropping off and picking up your bike:** The motorbike can be brought to Air Canada Cargo up to 24 hours prior to the departure time of the flight it is booked to travel on, and no less than 6 hours prior to departure. All paper work must be complete and the motorbike ready to be shipped. It takes about an hour for all the documentation to be processed and for the bike to be inspected.



At destination, plan about four hours after the arrival of the flight to retrieve the bike. If you are travelling on a later flight, note that storage fees may apply after 24 hours.

## BOOKING AIR CARGO

Making a cargo booking is quite different than making a reservation for passenger travel. Information and processes explained in the Fly Your Bike documentation apply only to transporting a motorcycle in cargo, not passenger travel.

### THINGS TO KEEP IN MIND:

- **The 30-day window:** While passenger reservations are often made many months ahead of travel, air cargo can only be booked 30 to 14 days prior to departure. It is important to keep this in mind when you are planning your trip.
- **One-way bookings:** Air cargo cannot be booked round trip. The booking to the destination and the return booking are separate transactions that must be made the local Air Canada Cargo service center. All rates provided are one-way.



# FLY YOUR BIKE

## PREPARING TO FLY YOUR BIKE

The Fly Your Bike program makes it possible for private individuals to arrange motorcycle transport directly with Air Canada Cargo. In most cases, air cargo is booked through a freight forwarder, who handles the entire journey, customs brokerage and is familiar with the requirements for shipping air cargo.

**PLANNING:** Doing business directly with Air Canada Cargo requires preparation and planning. Our Customer Service agents will provide an overview of what is required. Upon booking, you will receive a confirmation email as well as a toolkit document with a checklist, to ensure you've done everything needed to fly your bike.

**CUSTOMS CLEARANCE:** The person receiving the bike at destination, or *consignee* (this can be you, or another person), will be identified on the booking form. This person is responsible for clearing the bike at customs, for ensuring all the paperwork is completed and for bringing the required documents when retrieving the bike.



While we make every effort to provide accurate information, it is important to verify the import requirements for the destination to ensure you have the necessary documentation to clear the bike at customs.

## DANGEROUS GOODS AWARENESS

Motorcycles are classified as Dangerous Goods in air transport, as are all vehicles with a combustion engine. As such, there are processes and requirements that help ensure the safe transportation of your bike. Note that both pneumatic and hydraulic shocks are covered by the Dangerous Goods regulations.

### DANGEROUS GOODS PLANNING

You will need to enlist the help of a Dangerous Goods consultant to prepare your motorcycle for transport at least two weeks prior to the date of departure. If the scheduled departure is within two weeks, the Dangerous Goods consultant must be contacted as soon as the booking is made.

You are free to choose to work with the Dangerous Goods consultant of your choice. Air Canada Cargo is not affiliated with and does not endorse specific consultants. However, our Customer Service agents may be able to suggest a local Dangerous Goods consultant based on customer feedback.

### DANGEROUS GOOD REQUIREMENTS

The following information must be provided to the consultant to prepare the Shipper's Declaration for Dangerous Goods:

- The full name, address, and telephone number of the person shipping the bike (shipper).
- The full name, address, and telephone number of the receiver (consignee). This can be the same person, but an address at destination is required.
- The weight of the motorbike (required for booking, but will be verified at tender time)



# FLY YOUR BIKE

## PRICING

The Fly Your Bike program provides a preferential rate for motorcycle transportation with Air Canada Cargo during the summer months for passengers traveling with Air Canada\*, and a competitive rate for those travelling with another airline.

- Rates are fixed, one way and determined by origin and destination.
- Air Canada passengers must provide the booking reference for their flight at the time of booking.
- Fly Your Bike destinations are subject to change due to seasonal operations, changes in Dangerous Goods certification or space availability.
- Rates are valid for the duration of the program only.

**Travelling to a city not included in the program?** We cannot accept bookings to and from cities not included in the Fly Your Bike program from private individuals. Bookings for transport to other cities must be made by a freight forwarder. For motorcycle transport outside the program, please contact a freight forwarder, and Air Canada Cargo will deal directly with the forwarder.

## PRICE INCLUDES

- Fuel surcharge
- Security surcharge
- Navigation tax
- Standard fees applicable to Dangerous Goods shipments and security screening

## ADDITIONAL CHARGES

Other charges may apply, depending on origin / destination (contact your local office for details):

- Local charges at origin or destination may apply
- GST (applicable on intra-Canada shipments)
- Dangerous goods consultant fee, where applicable
- Applicable miscellaneous charges not mentioned above
- Storage charges at destination: Storage is included for 24 hours after flight arrival. Storage fees will apply for additional days/hours as per local rates.

## TRANSPORTATION INSURANCE

Available at time of tender: 3% per amount of insurance requested in local currency.

## VEHICULAR INSURANCE

A valid insurance policy is required in most countries to drive a motorcycle and may be required for the country you are travelling to at customs clearance.

The driver is responsible for purchasing a valid policy prior to travel and assuming the cost of the policy.

## PAYMENT

Payment for the transportation of the motorbike is made to Air Canada Cargo at time of tender for each trip, by credit or debit card.

\*Passengers must be booked on an Air Canada-operated flight. Passengers travelling on flights operated by Air Canada's Star Alliance network are not eligible to receive the Fly Your Bike rate for Air Canada passengers.



# FLY YOUR BIKE

## INQUIRIES AND BOOKINGS

To book or find out about the Fly Your Bike program, contact the city your bike will fly from (see below) by telephone or email. Our agents can answer questions about the program and provide you with a cost estimate.

**Please have the following information on hand when you make an inquiry:**

- Your name and complete contact information
- The name and address of the person who will pick up the motorbike at destination (consignee), if this is someone other than you.
- Weight of vehicle (250 KGS if unknown). Correct weight will be adjusted when tendered.

## IN CANADA

**MONTRÉAL, TORONTO, VANCOUVER, CALGARY**

**1-800-387-4865** toll-free in Canada | Email: [cargo.customerservice@aircanada.ca](mailto:cargo.customerservice@aircanada.ca)

## INTERNATIONAL

### ATHENS

Tel.: +30 210 3245414  
Email: [cargo@eve.com.gr](mailto:cargo@eve.com.gr)  
Email: [zrh.cgo@aircanada.ca](mailto:zrh.cgo@aircanada.ca)

### BRUSSELS

Tel.: +32 2 751 83 91  
Email: [viabru@demavia.com](mailto:viabru@demavia.com)

### CASABLANCA

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### DUBLIN

Tel.: +353 1827 6266  
Email: [res@iamair.com](mailto:res@iamair.com)

### FRANKFURT

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### GENEVA, ZURICH

Tel.: +41 43-816-2399  
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### LONDON, MANCHESTER, EDINBURGH, GLASGOW

Tel.: 0371 224 3600 or  
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Email: [LHRCustomerService@aircanada.ca](mailto:LHRCustomerService@aircanada.ca)

### MILAN, ROME, VENICE

Tel.: +39 02 50679604  
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### PARIS

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